Who	Device Owner	Service	Business Use	Technology Supported	Remote Access Request Form Required?
Employee	County	Access to County email and calendar (Groupwise, GW Web, mobility, Blackberry Enterprise server)	Maintain schedule and communications when away from the office	Laptop, tablet, or cell phone	Yes
Employee, Temp, Volunteer, Contractor	Personal	Access to County email and calendar (GW Web or Mobility)	Maintain schedule and communications when away from the office	PC, laptop, tablet, or cell phone	Yes
Employee	County	Access to County intranet pages	Access forms, information, and communications when away from the office	Laptop, tablet, or cell phone	Yes
Employee	Personal	Access to County intranet pages and P drive	Access forms, information, and communications when away from the office	PC, laptop and tablet with approved antivirus	Yes
Employee	County	Access to personal and group drives	Ability to work on documents when away from the office	Laptops, tablets, and cell phones	Yes
Employee	County	Access to my County desktop and all normal work resources	Establish a remote office to access all resources such as programs, files, and printers to administer county resources or services 24x7	County laptops and tablets using industry-standard high availability connection tool such as Virtual Private Network (VPN)	Yes; required before access made available; remains in effect based on assigned employee's role
Sheriff's Office and Facilities	County	Mobile access in County-owned vehicle	Network access for mobile devices in patrol and maintenance vehicles	County laptops and tablets using secured remote access software	No, this is a standard County configuration for this type of vehicle
Health & Human Services	County	Access State of Oregon forms to provide health-related services	Connect to an online form provided by the State which must be completed and submitted while at the client site	County owned laptop or tablet using industry-standard high availability tool such as NetMotion	Yes; required before access made available; remains in effect based on assigned employee's role.
Vendor	Vendor	One-time access to County test resource. Exceptions may be granted for production with specific contract agreements	Trouble-shoot and resolve an issue or apply a specific patch or upgrade. Training or product demonstration.	Industry standard connection tool such as WebEx or GoTo Meeting; Requires IT staff to monitor the entire duration of the connection.	Yes, required before first use; normally remains in-effect for duration of contract
Vendor	Vendor	Ongoing vendor access to County test or production resource	Contractually-defined product support and maintenance for County resource maintained by vendor	Industry standard connection tool such as Virtual Private Network (VPN)	Yes, required before first use; normally remains in-effect for duration of contract.

9/6/19